

CODEX

INSTALLATION GUIDE

CODEX PLATFORM WITH DEVICE MANAGER - macOS

VERSION 6.0.0-05713

05 OCTOBER 2021

Disclaimer

CODEX products are continually developed to remain at the forefront of the industry, and as such the information in this guide is subject to change without notice. Whilst CODEX endeavour to ensure that all documentation provided is correct at the time of writing, this document is not guaranteed to be error-free.

CODEX does not assume responsibility for issues or losses due to misinterpretation of the information in this document, errors in this document, or incorrect configuration or installation of the equipment described herein.

Please report any errors found in this document to support@codex.online

Introduction

CODEX Platform with Device Manager provides a simplified workflow for CODEX Capture Drives and Docks, Compact Drives, and Readers.

CODEX Platform provides a common set of background services that power all CODEX software products, including Device Manager.

Device Manager is a menu bar app that provides essential controls for your Dock, and integrates with the Desktop and Finder to directly present the contents of your Capture Drive or Compact Drive including for HDE workflows.

CODEX Platform with Device Manager is available from <https://help.codex.online/content/downloads/software>

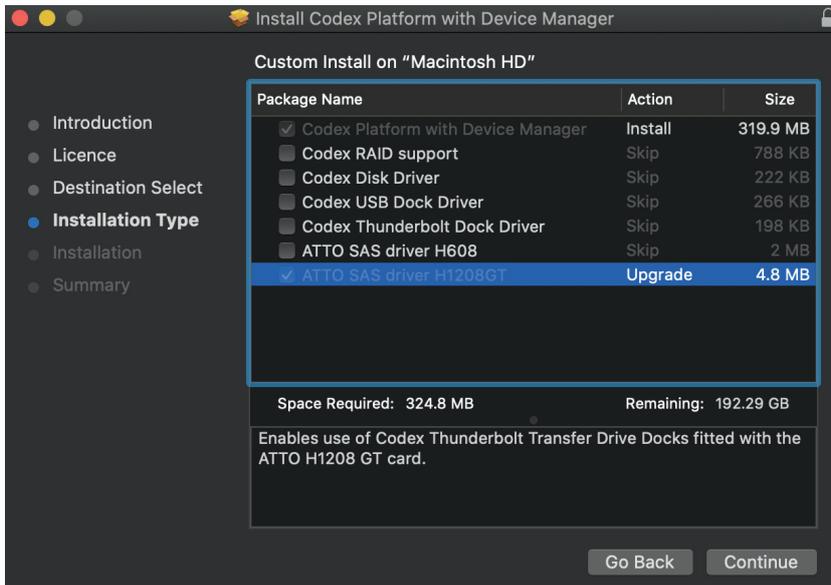
System requirements

- Mac computer (Mac Pro, iMac Pro, MacBook Pro, or Mac Mini) running macOS 10.15, macOS 11 or macOS 12 beta.
- 155MB disk space for Codex Platform with Device Manager, including all required and optional drivers.
- CODEX media station, such as Capture Drive Dock or Compact Drive Reader.
- If using Capture Drive Dock (SAS), an ATTO H680 or H6F0 card is required along with the ATTO SAS driver for macOS.

Installation

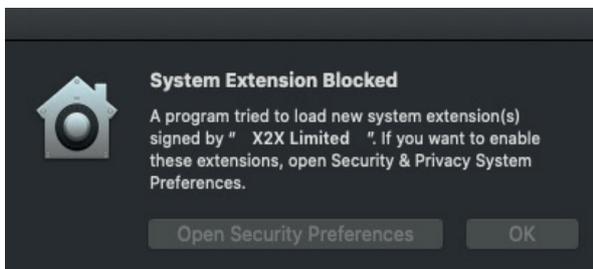
The steps below must be completed in order for the CODEX Platform and Device Manager software to function correctly.

1. Open the downloaded file **vault-6.0.0-05713-codexplatform.pkg**. Follow the installer prompts to proceed with software installation.
2. Any items that are not already installed will be selected by default, with the exception of the ATTO SAS driver. If using a Transfer Drive Dock (Thunderbolt 3) the ATTO SAS driver is required. Original Transfer Drive Docks require the H608 driver, and the latest Transfer Drive Docks require the H1208GT driver. If you are unsure which driver is needed for your Transfer Drive Dock then install both drivers:

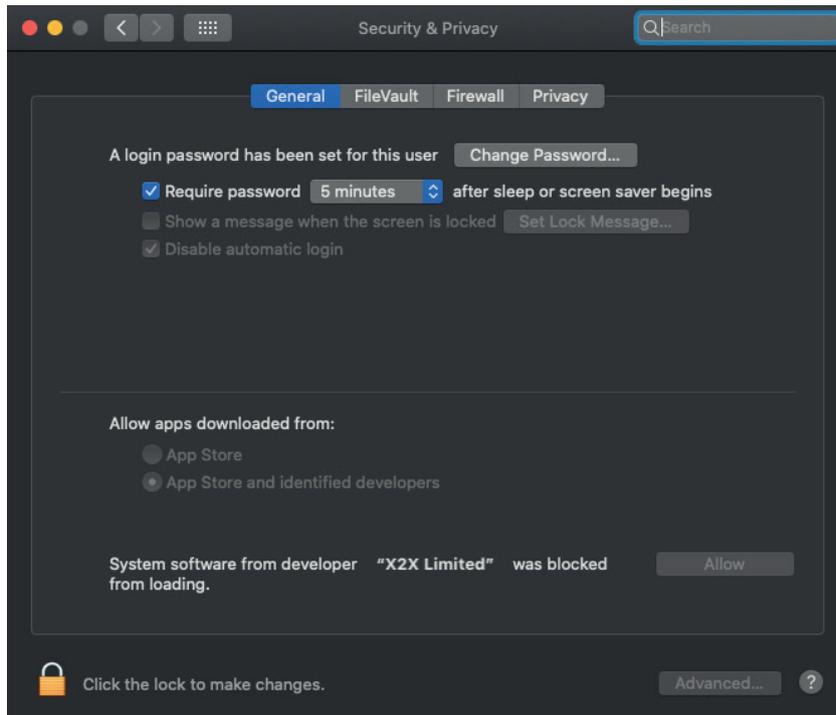


The Installer now includes the commercially licensed X2XFUSE in place of the previous FUSE for macOS. X2XFUSE is a core dependency of the CODEX software and therefore is installed automatically, and does not appear in the Installer dialogue or in System Preferences. X2XFUSE is used exclusively by the CODEX software - if you have other applications that depend on FUSE for macOS then this should be installed separately.

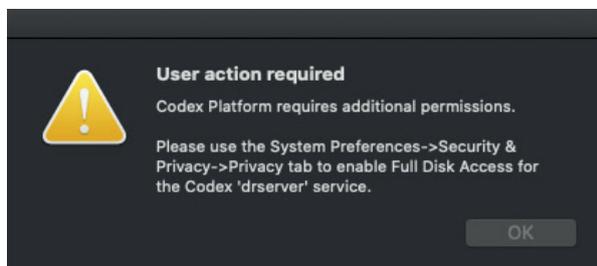
- For new installations you will be prompted to open **Security & Privacy System Preferences** to allow the software to run:



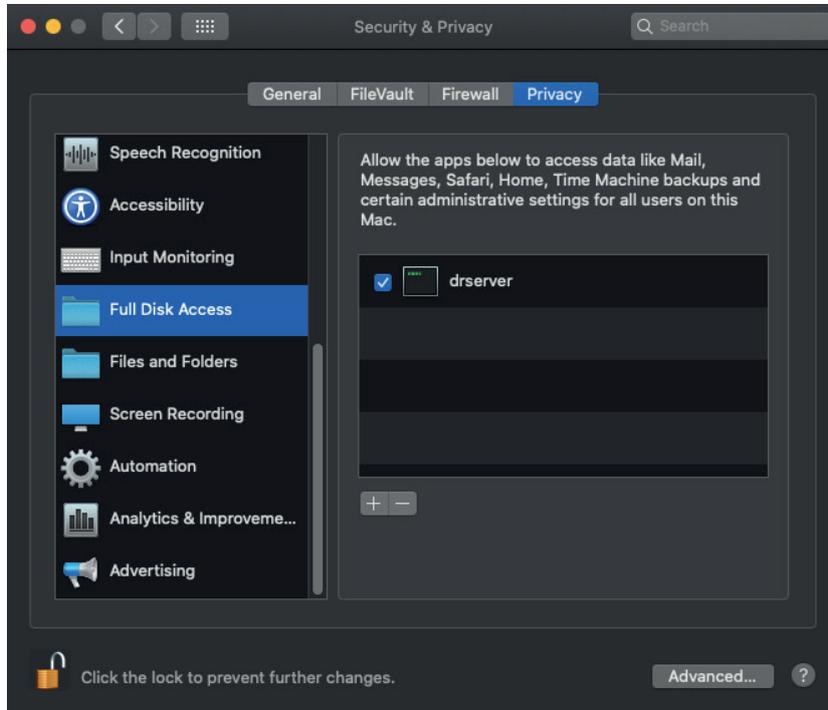
Click **Open Security Preferences** to access **System Preferences > Security & Privacy**, then click the padlock and enter your password, before clicking Allow. Depending on the number of new drivers being installed, and the macOS version, you may need to click Allow multiple times to grant permission to all drivers before a Restart:



4. When the installation completes you will be prompted to Restart the Mac. After rebooting the following dialogue will be shown for fresh installations:

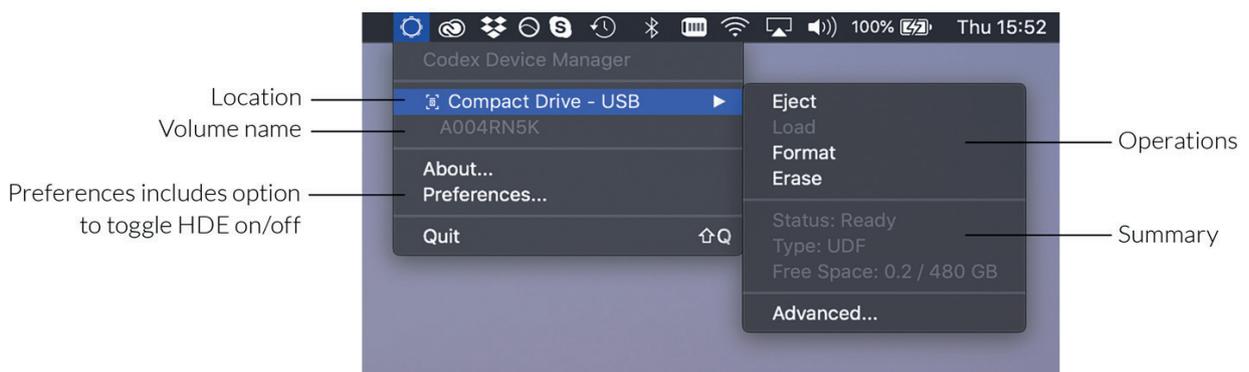


- Open **System Preferences > Security & Privacy > Privacy**, click the padlock and enter your password, then scroll down to Full Disk Access and click the box for 'drserver':



Click the padlock again and then close the Security & Privacy window.

- If you were not prompted to Restart at the end of the installation, then it is recommended to Restart manually.
- Device Manager is a menu bar app that is accessible at the top of your screen after installation.



- If there are any issues with loading of media, confirm that the CODEX Server is running from **System Preferences > Codex**.